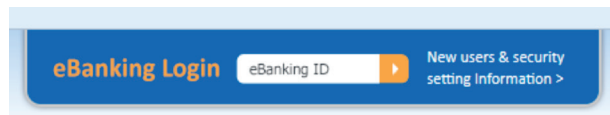# eBanking
Manage your Money Online

Community Financial's online banking service eBanking offers you access to your credit union accounts though a safe, secure website. Take a few minutes to set up your account and enjoy the freedom of free, convenient eBanking!

Set up your eBanking Login

Office Use Only

Account Number _____

Temporary Password _____

1. To set up your account in eBanking, visit www.cfcu.org. **Enter "cf" and your account number** (without spaces or suffixes) in the eBanking Login area at the top right corner.
    Example: Enter eBanking ID cf1234567

2. You will be asked to enter your **eBanking Password**.
    Enter the temporary password that was given to you when you opened your account.
    To keep your accounts secure, your temporary password will expire in 30 days. You will need to call to have it reset.

3. When you first login you will have the option to establish a new eBanking ID - **this is not required**.
    You may leave the eBanking ID blank and continue to use your account number without the "cf" as your eBanking ID.
    You must however select a new 8-20 character password with at least one number and one special character.

4. Once you have successfully changed your password, you will be asked to establish a picture, email and challenge questions that will be used to authenticate your ID in the future.

If you have questions or need your temporary password reset, call our Member Service Center at (877) 937-2328.

Customize your eBanking HomePage

Once your eBanking security settings are set, you will see the **Account Summary** screen with all your Community Financial accounts. You can customize what appears on your opening page by using the **My Homepage** option.

Here is an example.

FI to FI Transfers

Activate FI to FI Transfers and you can transfer funds between your Community Financial checking account and accounts at other financial institutions. This requires the following steps.

1. Go to the **Other Services Tab** in eBanking and request FI to FI Transfers on your account.
   You may also call or send our Member Service Center a secured message and ask for FI to FI Transfer to be activated.

2. When activated, click on the **FI to FI Transfer Tab** in eBanking and begin the registration process with **Add Account**. You will need the following information.

For questions, or if you need assistance with the enrollment process, please contact our Member Service Center at (877) 937-2328. You may also send us a secure message by clicking on the **Message Center** link at the top of the page.

Example:

Memo ⑆080989430⑆ ⑈0014409843⑈ 1436
Routing Number   Account Number

To enroll an external account, complete the information below. An example of where to find the Routing Number and Account Number is provided above.

Account Name	Financial Institution Name	Routing Number	Account Number	Account Type
				Checking ▼

Submit ⊕   Cancel ⊕

For your security **all external accounts will go through a validation process** before transfers can be conducted. This could take up to a week and non-CFCU accounts will appear as pending until verified:

- Within one to two business days your external account will be credited with two small random amounts.

- Once you see the two credits on your external account, you will need to key the amounts, without decimal points or dollar signs, into the space provided on eBanking's FI to FI Enrolled Account Screen.
  For example, if $.21 is credited to your pending account enter 21 in the Verification Amount Field. Members will have 7 calendar days to complete this process.

FI to FI transfers will appear on your account history and can be added to your My Homepage for quick reference. For details on this service visit www.cfcu.org/FI2FI

Other Banking Services

With eBanking you can manage your Community Financial credit cards, get information on pending deposits and much more.

Click on the *Other Services* tab to:

- Lock, unlock or cancel a credit card using Card Controls
- View pending ACH transactions
- Track spending by individual credit card
- Transfer funds and make loan payments
- Transfer to other Community Financial accounts
- Update an address or phone number
- Order new checks

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